



Powertrain Solutions USA Warranty Information

5 years, unlimited mileage **NO FAULT WARRANTY UPGRADE PLUS** up to \$50 per hour Mitchell labor reimbursement rate – paid in cases of original product failure. Labor paid only on approved claims after factory inspection. If required, first time long block replacement is **FREE**.

7 years also available for an additional \$399 *unlimited mileage PLUS labor paid at posted or advertised shop rate - up to \$95 per hour, \$100 towing allowance, \$150 Car rental allowance, and \$50 fluid allowance - paid in cases of original product failure. Labor paid only on approved claims after factory inspection. If required, first time long block replacement is **FREE**.

First time replacement is FREE. on 5 years*, unlimited mileage PLUS \$50 per hour Mitchell labor reimbursement rate – paid in cases of original product failure. Labor paid only on approved claims after factory inspection. If required, first time long block replacement is **FREE**. 3 - 5 years available*unlimited mileage PLUS labor paid at posted or advertised shop rate - up to \$95 per hour, \$100 towing allowance, \$150 Car rental allowance, and \$50 fluid allowance - paid in cases of original product failure. Labor paid only on approved claims after factory inspection. First time replacement is **FREE**.

Gasoline and CNG Engines PROFESSIONALLY INSTALLED in **medium / heavy duty trucks for private or commercial use.** (Vehicles 11,000 G.V.W. and greater) 12 months or 12,000 miles, \$50 per hour Mitchell labor reimbursement rate. Labor paid only on approved claims after factory inspection. If required, first time long block replacement is FREE. 12 months or 12,000 miles PLUS \$50 per hour Mitchell labor reimbursement rate – paid in cases of original product failure. Labor paid only on approved claims after factory inspection. If required, first time long block replacement is FREE. 12 months or 12,000 miles PLUS labor paid at posted or advertised shop rate - up to \$95 per hour, \$100 towing allowance, \$150 Car rental allowance, and \$50 fluid

allowance - paid in cases of original product failure. Labor paid only on approved claims after factory inspection. If required, first time long block replacement is **FREE**.

Diesel Engines PROFESSIONALLY INSTALLED 12 months or 12,000 miles, \$50 per hour Mitchell labor reimbursement rate. Labor paid only on approved claims after factory inspection. NO free replacements

Motorhomes – Any Class A, B, or C exceeding 11,000 G.V.W. PROFESSIONALLY INSTALLED No Coverage Not Available Not Available

Marine Engines PROFESSIONALLY INSTALLED 18 months, unlimited hours, \$50 per hour warranty labor reimbursement rate with an \$800 labor cap. Labor paid only on approved claims after factory inspection. If required, first time long block replacement is **FREE**. 18 months, unlimited hours PLUS \$50 per hour Mitchell labor reimbursement rate with an \$800 labor cap – paid in cases of original product failure. Labor paid only on approved claims after factory inspection. If required, first time long block replacement is **FREE**. 18 months, unlimited hours PLUS labor paid at posted or advertised shop rate - up to \$95 per hour, \$800 labor cap, \$100 tow/haul out allowance and \$50 fluid allowance - paid in cases of original product failure. Labor paid only on approved claims after factory inspection. If required, first time long block replacement is **FREE**.

Automatic Transmissions PROFESSIONALLY INSTALLED in **non-fleet or non-commercial Automobiles and Light Duty Trucks** 3 years, unlimited mileage, \$50 per hour Mitchell labor reimbursement rate – paid in cases of original product failure. Labor paid only on approved claims after factory inspection.

Automatic Transmissions PROFESSIONALLY INSTALLED in **Fleet or Commercial Automobiles and Light Trucks** 18 months or 100,000 miles, \$50 per hour Mitchell labor reimbursement rate - paid in cases of original product failure. Labor paid only on approved claims after factory inspection. First time replacement is FREE. 18 months or 100,000 miles PLUS \$50 per hour Mitchell labor reimbursement rate – paid in cases of original product failure. Labor paid only on approved claims after factory inspection. First time replacement is FREE. 18 months or 100,000 miles PLUS labor paid at posted or advertised shop rate - up to \$95 per hour, \$100 towing allowance, \$150 Car rental allowance, and \$50 fluid allowance - paid in cases of original product failure. Labor paid only on approved claims after factory inspection. First time replacement is **FREE**.

Automatic Transmissions PROFESSIONALLY INSTALLED in **Medium/Heavy Duty Trucks** (Vehicles 11,000 G.V.W. and greater) 18 months or 100,000 miles, \$50 per

hour

Mitchell labor reimbursement rate - paid in cases of original product failure. Labor paid only on approved claims after factory inspection. First time replacement is FREE. 18 months or 100,000 miles PLUS \$50 per hour Mitchell labor reimbursement rate – paid in cases of original product failure. Labor paid only on approved claims after factory inspection. First time replacement is FREE. 18 months or 100,000 miles PLUS labor paid at posted or advertised shop rate - up to \$95 per hour, \$100 towing allowance, \$150 Car rental allowance, and \$50 fluid allowance - paid in cases of original product failure. Labor paid only on approved claims after factory inspection. First time replacement is FREE. Powertrain Solutions USA LLC,. Warranty Policies (v.012421.001) Pg. 2 Powertrain Solutions USA LLC Warranty Policies — 1 YEAR/50,000 MILES To qualify for the 1 year / 50,000 miles warranty you must follow all instructions and replace all parts specified. All new fluids, gaskets, filters and seals must be used upon installation of all parts. In addition, all applicable coolers, lines and filters must be flushed clean before installation to prevent contamination and premature failure. (This includes but is not limited to radiators, oil coolers, and their associated lines and hoses.) Warranty is void if these procedures are not followed exactly.

The limited warranty will be void and not apply to defects or failures caused by the following situation:

- Engine warranty is void if engine is not installed with all of the following: new water pump, new lubricating oil, and all new filters (oil, air, fuel).
 - Engine warranty is void if not installed with correct fluids as specified by the manufacturer for all our remanufactured engines. First oil change must be done within 600 miles or 2 weeks whichever comes first.

IF OIL WEIGHT IS IGNORED WARRANTY WILL BE VOID.

- Engine warranty is void if the engine is not properly maintained. The engine must be maintained with specified oil and filter every 3,000 miles or 3 months (whichever comes first) in established mechanic shops, and issue invoice or corresponding receipt with order.
- Engine warranty is void if the engine is run without oil. The engine does not carry oil and/or other additives, it is the responsibility of the buyer to replace the liquids and filters that are required.
- Engine warranty is void if there is incorrect installation on the engines. Powertrain Solutions USA LLC is not responsible if there is any damage to the product in

installation maneuvers (all motors are properly identified with marks, heat tabs, logos and photographs prior to shipment to destination). If the installation does any damage to the unit during this process, it is the responsibility of the customer to cover the total amount of the product.

Engine warranty is void if the core has not been returned to Powertrain Solutions USA within 30 days or for some cases, within the time frame agreed upon the invoice. There is a core charge as a deposit for core value when you buy our remanufactured engines. The core charge will be refunded after we receive the core. The core should be the same model as the remanufactured engines you purchased from us and has the same parts as the remanufactured engine you purchased from us. The core has to be a rebuildable core. If you are unsure about whether the core is good or not, please call our sales department to make it clear before you place your order. We need to receive cores back to our warehouse within 30 days from the ship date. The shipping cost for the core is the customer's expense. Engine warranty is void if the purchased unit invoice has an open balance. Engine warranty is void if the engine is overheating and if the heat tabs melt. Engine warranty is void if any modification is done to the engine or any of its parts. Engine warranty is void if foreign objects are found inside the combustion chamber of the engine.

Powertrain Solutions USA LLC.

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